New connections/Additional Load, where power supply can be provided from existing network **Format-VI**

Name of Company **BSES Yamuna Power Ltd,New Delhi**

Period of Report **December**

Year **2017**

Service Area	Standard	Pending complaint of the previous month	Complaint received during the month	Total Complaint	Complaints attended during the month			Balance complaint to be attended
					Within Specified Time	Beyond specified time	Total	
1	2	3	4	5=3+4	6	7	8=6+7	9=5-8
Where no RoW or road cutting permission is required	within 1(one) day from the date of receipt of full payment.	848	7464	8312	7588	52	7640	672
Where RoW or road cutting permission is required	within 9(nine) days from the date of receipt of full payment	0	3	3	0	2	2	1